



A True IT Partnership

An IT partner not provider. We have been working hard to enhance your customer service experience and to improve upon the manner in which your network helps you conduct business. Technology is the number one budget item after human resources, yet it is the least understood. Allow us to use our expertise to help you reduce your maintenance costs and increase the service quality and reliability of your IT infrastructure.

FH-Networking, LLC empowers small businesses by providing superior big business service at a competitive small business price.



One of the major challenges in maintaining a computer network is trying to predict what will fail and when. With our proactive managed services solution, we can prevent many network failures from ever happening. By combining regular preventative maintenance and comprehensive real-time monitoring of your critical network and desktop devices, we ensure the reliability and stability of your IT assets.

This solution is so effective, our customers see almost immediate results. A regularly maintained network means fewer failures, yielding higher productivity and savings on support costs for you. At the same time, your exposure to security risks is dramatically lessened, and frustration from unstable IT resources almost vanishes. We allow our customers to focus on their core business functions by taking the worry out of owning a computer network.

Do these issues plague your business?

- **Untimely network failures?** Not knowing what will fail and when, and then having to wait for a technician to arrive?
- **IT budget crunch?** Under pressure to reduce IT costs, increase value or maximize profitability?
- **Access problems?** Databases or files containing important client information ever lost, not accessible or corrupted?

Program Advantages:

- **Lets you focus on your business:** We are your networking watchdog, enabling you to focus on your core business activities instead of managing a network or its problems.
- **Avoided incidents:** Using advanced troubleshooting and rapid analysis, we resolve network issues on detection, before they have the opportunity to grow into failures or disruptions.
- **Increased productivity:** Continuous insight into your network lets us reduce the business impact of IT failure by shortening the time from network failure to issue resolution.



Program Features:

- **24x7 Performance Monitoring** ensures all of the critical network devices that comprise your small business network are healthy and functioning reliably and optimally.
- **Remote Backup Service** regularly backs up your critical data to a remote location and provides retrieval services should you need them.
- **Network Monitoring** constantly tracks the performance of your network – bandwidth, errors and other key indicators. This means your users always experience a stable environment.
- **Antivirus Monitoring and Updates on Servers and Workstations** ensures your antivirus programs are functioning properly and that the latest industry security updates to your systems are being received and installed.
- **Network Health Assessment** determines the overall stability of your network.
- **PC Health and Performance Monitoring** verifies your organization's computers are running in a stable and secure fashion. We monitor for health, error conditions, and overall performance of PCs.

Standard Features	Description
Networking Basics	Monitoring the vital statistics of your routers, switches and VPN equipment
Total Backup	Guaranteed continuity of your critical business services and data
PC Care & Maintenance	Ongoing preventative maintenance of your PCs to make them reliable and secure
Standard Reporting	Network health reporting and quarterly reviews with our experts
IT Consulting	Network health reports, regular IT strategy meetings and procurement assistance
Network Maintenance	Preventative maintenance plan with allowance for client support requests
Unlimited User Helpdesk	Unlimited helpdesk services for PC users, included in your monthly fee
Internet Services	Provisioning and management of your Internet connection and Web domain
Vendor Relationship Management	We interface directly with software vendors on your behalf on all support issues
Wireless Networking	Total management of your business' wireless infrastructure
Essential Monitoring	Monitoring the essential elements of your business' IT assets
Complete Monitoring	In-depth health performance monitoring of all elements of your business' IT assets



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From as Low as \$299 a Month